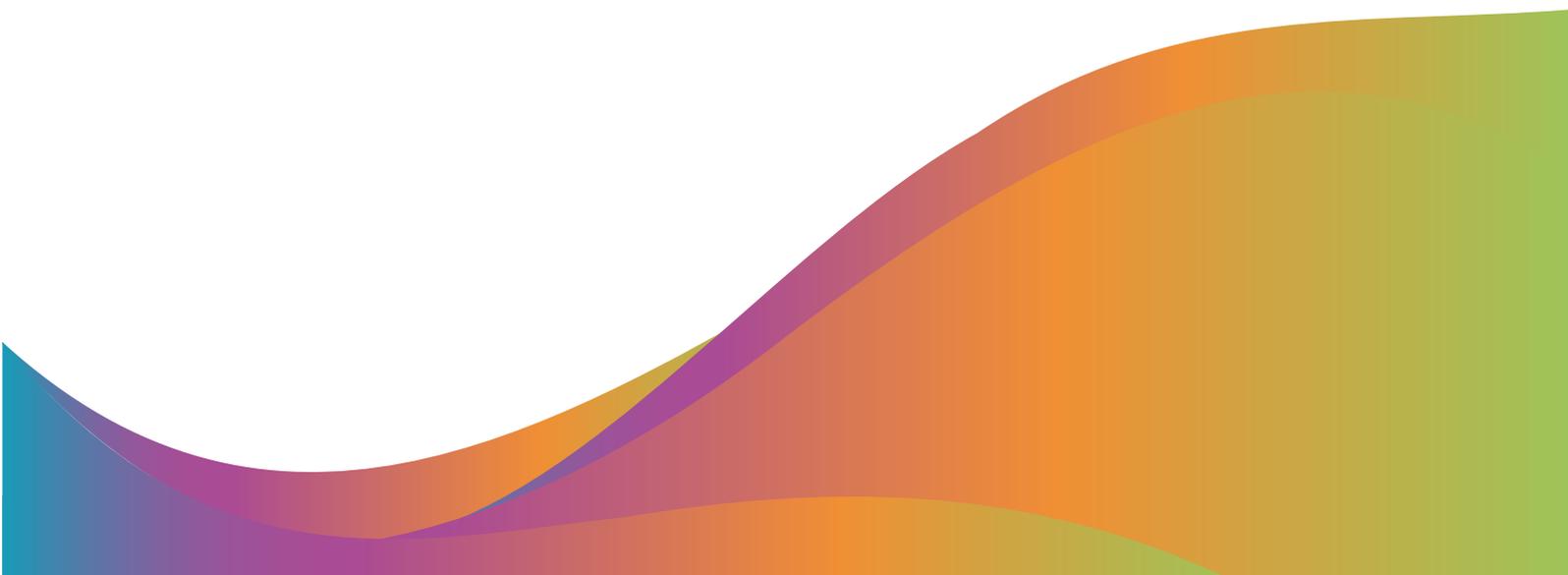


ISLCLC
beyond the smile



Dear ISLC 2021 participant,

Welcome to Operation Smile's annual **International Student Leadership Conference!** We are eagerly awaiting this year's virtual conference and can't wait to meet all of you. During our conference, **July 12-14**, you will be learning, making new friends and gaining invaluable leadership skills.

Each of you will be placed on a team, which will consist of 8-15 students from around the globe. Each team will be led by a Team Leader (TL). During the conference, you will get to know your teammates and compete in challenges during the team-building and optional sessions. We hope this gives you the opportunity to gain confidence and come together behind a common goal.

Apart from the skills you will learn and the fun you will have, you will also gain a greater understanding and passion for Operation Smile. The conference will teach you new techniques to improve your club, provide new fundraising and awareness ideas, and connect you with other clubs in your region.

As Operation Smile approaches its 40th anniversary, our conference theme is "Beyond the Smile." We all know that it can take as little as \$240 to provide a cleft surgery - but our patients often require more than just one surgery. From speech pathology, nutrition support, dentistry and more, we need your help going "Beyond the Smile" and making such comprehensive care possible. This is your chance to initiate positive change and inspire others to do the same. We hope you will challenge yourself, absorb new information and come out of the conference ready to reach out in your communities to make a difference.

All our lives have been changed forever by attending this conference and by being involved with Operation Smile. We are going to do everything we can to make this the best experience it can be for you. We challenge you to open yourself up to learning new things, making new friends and getting the most out of this conference that you can. If you do that, then this conference is sure to change your life.

We want to thank you for your commitment to Operation Smile and Operation Smile Student Programs.

The Student Programs Team

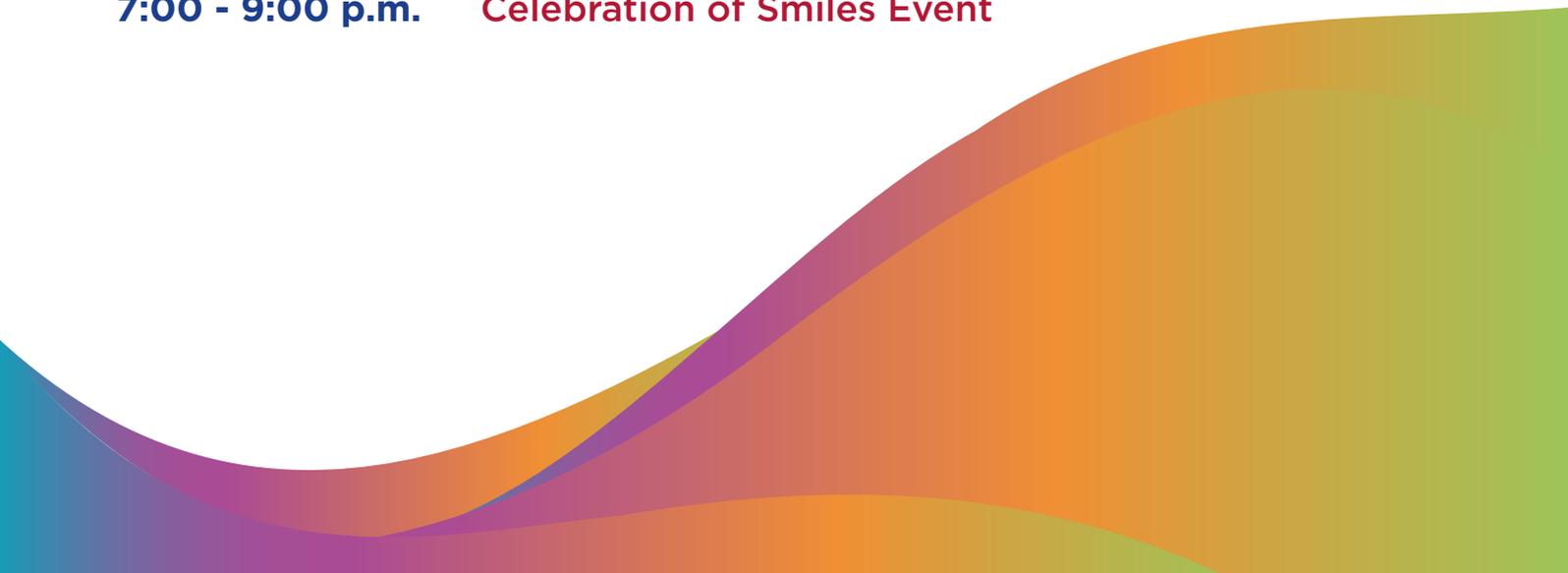


SCHEDULE

All presentations in Eastern Time

*Please note the schedule could still change slightly. We appreciate your flexibility.

Monday, July 12

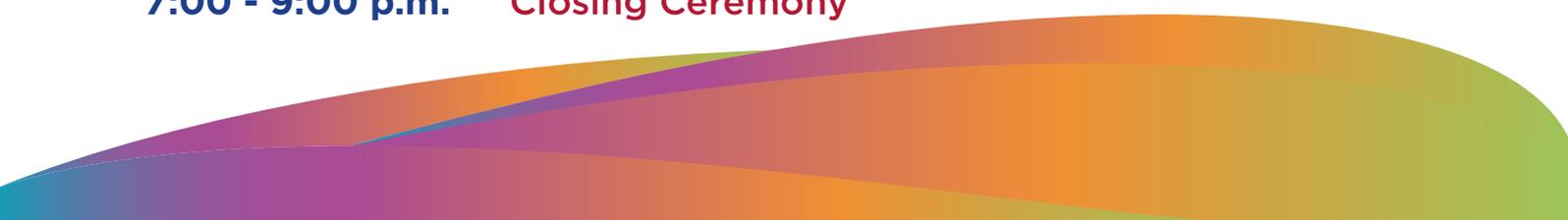
- | | |
|--------------------------|--|
| 12:00 - 1:00 p.m. | Conference Introduction with Dr. Bill and Kathy Magee |
| 1:00 - 2:00 p.m. | Keynote Speaker: Hoan Do |
| 2:00 - 3:00 p.m. | Break |
| 3:00 - 4:00 p.m. | Operation Smile's 40th Anniversary |
| 4:00 - 5:00 p.m. | Team Building |
| 5:00 - 6:00 p.m. | Break |
| 6:00 - 6:45 p.m. | Optional Interactive Session: Amazing Race Game with Canada |
| 7:00 - 9:00 p.m. | Celebration of Smiles Event |
- 

SCHEDULE

Tuesday, July 13

- 12:00 - 1:00 p.m.** Keynote Speaker: Mónica Bachué
- 1:00 - 2:00 p.m.** Patient Journey Workshop
- 2:00 - 3:00 p.m.** Break
- 3:00 - 3:45 p.m.** Team Building
- 3:45 - 4:15 p.m.** Student Programs Alumni
- 4:15 - 5:00 p.m.** Regional Breakout
- 5:00 - 6:00 p.m.** Break
- 6:00 - 6:45 p.m.** Optional Interactive Session: Cooking with South Africa
- 7:00 - 9:00 p.m.** Talent Show

Wednesday, July 14

- 12:00 - 1:00 p.m.** Keynote Speaker: Miri Rodriguez
 - 1:00 - 2:00 p.m.** Team Building
 - 2:00 - 3:00 p.m.** Break
 - 3:00 - 4:00 p.m.** Breakouts with Operation Smile Foundation Country Staff (Morocco, Madagascar, India, Philippines, Mexico and Colombia)
 - 4:00 - 5:00 p.m.** 40th Anniversary Student Call to Action
 - 5:00 - 6:00 p.m.** Break
 - 6:00 - 6:45 p.m.** Optional Interactive Session: Cooking with Italy and Dancing with LAC
 - 7:00 - 9:00 p.m.** Closing Ceremony
- 

SPEAKERS



William P. Magee, Jr.
DDS, MD, Chief Executive Officer
and Co-Founder

Dr. William P. Magee Jr., is a leading plastic and craniofacial surgeon who founded Operation Smile in 1982 with his wife, Kathleen S. Magee, and serves as the organization's Chief Executive Officer.

Operation Smile, headquartered in Virginia Beach, Virginia, is an international children's medical charity with a presence in more than 60 countries, whose network of more than 13,000 medical volunteers from over 80 countries is dedicated to helping improve the health and lives of children. Since its founding in 1982, Operation Smile has provided hundreds of thousands of free surgeries for children and young adults born with cleft lip, cleft palate and other facial conditions. To build long-term self-sufficiency in resource-poor environments, Operation Smile trains doctors and local medical professionals in its partner countries so they are empowered to treat their local communities. Operation Smile also donates medical equipment, supplies and provides year-round medical treatment through its worldwide centers.

Dr. Magee has trained and mentored thousands of physicians worldwide. A featured guest on many network television programs, Dr. Magee is also a sought-after keynote speaker for corporate and national meetings. In July 2013, he gave one of the keynote addresses to the National Speakers Association (NSA) in Philadelphia.

Dr. Magee received a D.D.S. from the University of Maryland, M.D. from George Washington University Medical School, served his general surgery residency at the University of Virginia Medical School, and received the Fulbright-Hays Scholarship Grant to study in Paris, France with Dr. Paul Tessier in 1975. He then received his plastic surgery training at the Eastern Virginia Medical School in Norfolk, Virginia.

Dr. Magee has been awarded honorary doctorates from some of the finest universities worldwide, including the Karolinska Institutet in Sweden in 2014. In 2016 he received the Eminent Persons Award from the World Information Technology and Services Alliance (WITSA), was named a Disruptive Innovator in 2015 at the Tribeca Disruptive Innovation Awards, was awarded the American Society of Plastic Surgeons' Honorary Citation Award in 2014, the American Society of Maxillofacial Surgeons' Tagliacozzi Award in 2013, was highlighted in US News & World Report's issue "America's Top Leaders" in November 2009, and was given the National Medal for Peace and Friendship Among Nations in Vietnam in 2009. In 2007, UNICEF presented the Magees with a special recognition on behalf of Operation Smile and he received the Distinguished Service Award from the American Society of Plastic Surgeons.

He entered into the Plastic Surgery Practice in Norfolk, Virginia in 1978 and became president of the group, which at the time was the largest private training program in the USA.

Dr. Magee maintains a private practice in Norfolk and works closely with the Children's Hospital of The King's Daughters.

SPEAKERS

Kathy Magee founded Operation Smile in 1982 with her husband, Dr. William (Bill) P. Magee Jr., and currently serves as its president on a full-time, volunteer basis. Kathy is also a lifetime member of the Board of Directors, overseeing funding and long-held organizational relationships. Kathy shapes future strategy and leads project design within medical mission programming and the education, training and student departments. Kathy travels overseas extensively to expand incountry boards while cultivating key corporate, diplomatic, government and medical partnerships that enable Operation Smile to carry out its mission. She fosters university partnerships and research with academic institutions, such as the University of Southern California through the International Family Study, which contributes to understanding the causes of cleft.

Kathy is deeply involved in Operation Smile Student Programs, which provides opportunities for students to volunteer, engage and support Operation Smile's work by raising funds and awareness. She leads the International Student Leadership Conference that annually brings together more than 600 selected leaders from 35 countries.

Kathy, Bill and Operation Smile received the first \$1 million Conrad N. Hilton Humanitarian Prize in 1996 and the Servitor Pacis Award from the Path to Peace Foundation in 1997. In 1999, the Magees received the Golden Plate Award from the American Academy of Achievement. In 2004, the Magees were awarded The Humanitarian Rose Award from The People's Princess Charitable Foundation, Inc., in London. In 2007, USAID presented the Magees with the President's Call to Service Award from President George W. Bush. In 2009, U.S. News and World Report named Kathy and Bill among "America's Best Leaders." Kathy is the recipient of honorary degrees from Fordham University, Mount St. Mary's University in Maryland, Loyola University in Maryland, Old Dominion University, Misericordia University and Denison University and was inducted into the Alumni Association Hall of Fame of the University of Maryland in 2000. In 2014, she received a prestigious honorary doctorate from the Karolinska Institutet in Sweden. She has also remained active in the World of Children organization and serves as a member of the Hilton Prize Coalition Executive Committee.

Kathy helped secure Operation Smile's future by establishing the Operation Smile Global Headquarters in Virginia Beach, Virginia, dedicated in 2013, as a permanent facility built in tribute to the humanitarian spirit and ongoing mission of cleft care and safe surgery around the globe.

As a New Jersey native, Kathy received her B.S.N. from Misericordia University in Pennsylvania, her M.Ed. from the University of Maryland and her M.S.W. from Norfolk State University in Virginia. She also completed graduate work at the University of Virginia and the Jung Institute in Switzerland. She is a mother of five and grandmother to 14, all of whom participate in Operation Smile to promote service for the next generation.



Kathy Magee

B.S.N., M.S.W., M.ED. Co-founder
and president

SPEAKERS

Hoan Do is an award-winning inspirational speaker, author of *Succeeding in the Real World*, and city finalist in NBC's hit show, *American Ninja Warrior*. From an early age, Hoan was conscious of the sacrifices his parents had made in their escape to the United States during the Vietnam War- in pursuit of the American Dream. Feeling indebted to his parents for their courageous pursuit of a better life, Hoan vowed to ensure that one day, he would be able to take care of his parents. Hoan's hard work took him to Malibu, California, where he attended Pepperdine University, fully engaging in the academic rigor and array of opportunities that the school offered.

With the tremendous pressure Hoan placed on himself, in addition to the stresses of demanding classes, extracurricular responsibilities, and important life decisions, Hoan found himself overwhelmed. His self-esteem reached an all-time low. He even contemplated suicide. Refusing to settle and give up on life, Hoan used this experience as a turning point to learn the practical skills that was necessary to succeed in school and in life. Overcoming adversities in life has allowed Hoan to connect with others in a powerful way. Hoan travels the world sharing messages of hope and inspiration. Through partnering with organizations, colleges, and schools, Hoan's practical strategies has impacted over 250,000 professionals and students.

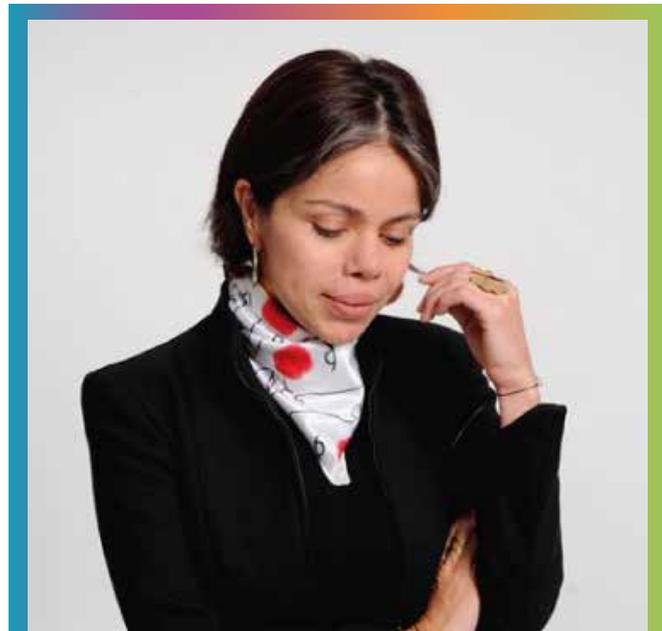


Hoan Do

Mónica Bachué is a Colombian artist and designer. She is the founder of "Velazca", a brand that incorporates her "Leporinos" into fashion, industrial design and plastic arts to tell her story and the story of 1 out of every 700 people in the world.

Her minimalistic line work has raised specific interest due to the particular lip designs, full of irregular designs and scars that represent her process as a patient with cleft lip and the process of everyone that she supports with her donations with her work. She is a spokesperson and volunteer at NGOs that focus of cleft lip and cleft palate repair.

She is an attorney specialized in transportation law, and she is a fashion designer specialized in knitting from the Fashion Institute of Design and Merchandising in Los Angeles, California. She began her career in the fashion industry as a stylist for professional photography and music videos in the cities of New York and Los Angeles. She is the founder of the Velazca boutiques in Colombia and Los Angeles. Currently she is the creative director for the brands: Velazca Atelier and wardrobe leader for the production company FAD in Atlanta and LA.



Mónica Bachué

SPEAKERS



Miri Rodriguez

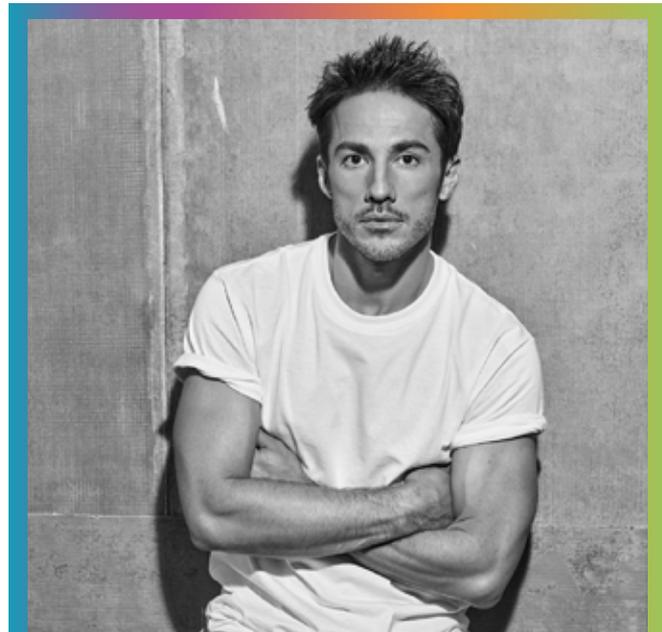
Miri Rodriguez is a globally recognized Storyteller, Head of Global Internship Program at Microsoft and author of Brand Storytelling. She is a creative journalist and content strategist, evangelizing brand narrative and showcasing how thought leaders can leverage storytelling techniques for culture activation and influence in the digital age. Miri has earned several awards in digital marketing and customer experience and is ranked as top in-demand speaker at leading industry conferences around the world. Miri brings 15-plus years of expertise, valuable industry and consulting insights matched with a lighthearted and connected delivery approach. Her social advocacy and philanthropic work include volunteering to train social enterprise leaders in Africa, coaching students at Network for Teaching Entrepreneurship in the U.S., and mentoring men and women to build their personal brand with empathy, passion and purpose. Her biggest accomplishment to date is being a mother of 2 boys and an American Bulldog. She can also run in heels. Ice cream is her superfood.

With his rugged good looks and natural ease on screen, Michael Trevino has quickly established himself as a highly sought after actor in film and television. He is best known for playing "Tyler Lockwood," for 8 seasons on The CW's hit drama "The Vampire Diaries." Michael is currently starring on the CW's "Roswell, New Mexico" as "Kyle Valenti," an intelligent young surgical resident.

Most recently, Trevino made his stage debut in the lead role of RASKOLNIKOV in The Edgemar Theatre's production of Dostoyevsky's Crime & Punishment, playing a murderer with a guilt-ridden conscience, for which he garnered extremely positive reviews.

Prior to "The Vampire Diaries," he appeared as a series regular as Jimmy Smits' son on "Cane" for CBS, and played opposite Minnie Driver on "The Riches" for FX.

Trevino won the Teen Choice Award for "Choice TV Male Scene Stealer" for his work on "The Vampire Diaries," in both 2011 and 2012 and was nominated again for his role for the same award in 2014. He was also nominated for an ALMA Award for Favorite TV Actor, Supporting Role Drama for this role in 2011 and 2012.



Michael Trevino

SPEAKERS



Matthew McCormack

Matthew McCormack, was involved in Operation Smile at Lawrence High School in Lawrenceville, New Jersey, from 2011-15. During his high school career, he attended two International Student Leadership Conferences and went on a medical mission to Santa Cruz, Bolivia, in spring 2015 as a student health educator. After, he went on to graduate from the University of Tampa with a B.S. in public health, health education and wellness in May of 2019. Before graduation he also became a Certified Health Education Specialist recognized by the National Commission for Health Education Credentialing. He has always had a passion for education, health, community empowerment and social justice. Since summer 2019, Matt has been living in Cofradia, Cortes, Honduras, working for Bilingual Education for Central America (BECA) as both a teacher and Program Coordinator. BECA exists to provide quality, affordable bilingual education to the educationally disenfranchised while fostering meaningful cultural exchange. Matt will be relocating to Madrid, Spain, in September 2021 to work as a language assistant in the Madrid public school system. Aside from teaching and programming, Matt always strives to live by compassion, integrity and respect.

Sol Sánchez, is from Paraguay and her journey with Operation Smile started in 2014. She met the organization through a university teacher in her second year of college and from that moment on she actively participated in Student Programs. She was part of CUEL 2019 team representing university volunteers of her community, organizing awareness and fundraising activities for their local organization. She had the chance to be a media intern during ISLC 2019 in North Carolina and a part of the U-Voice program during the medical mission in Oujda, Morocco, "Women in Medicine_ Inspiring a Generation" in March, 2020. She graduated as a speech-language pathologist and had always wanted to serve Operation Smile patients as a health care professional as she does now.



Sol Sánchez

SPEAKERS



Nour Mahmoudi

Besides her studies, she was actively involved in the extracurricular activities, which allowed her to develop all the facets of her personality. She started humanitarian work since she was in middle school by doing some clothes and money collection for the orphanage and rural areas. Moving to high school she continued the same activities but for Operation Smile high school. Moving to University, she carried the love of helping others with her and it has only developed and became stronger. She created the youth club of Operation Smile Morocco, where they have been doing many fundraising events such as bake sales, and charity events. Moreover, their club members and team were joining missions to help in many ways (translation, medical records, EMR, PIT). Being a very active person, she had decided to reach out to other high schools and universities to help them establish other youth clubs and work together to create more smiles.

She earned her MBA 2 years ago and currently she is the program manager for Operation Smile Morocco.

Charlotte Stepling received her Master's in social justice public policy and peace conflict resolution from Duquesne University and is currently working to receive a second Masters in Public Health with a concentration in global nutrition. Charlotte served as a Peace Corps volunteer in Madagascar for three years and then joined the Operation Smile Madagascar team to assist with the Global Essential Surgery Program in Antsirabe. She has now lived in Madagascar for the past nine years.

Charlotte transitioned to USAID Madagascar, where she took on the role of senior operations specialist for the Health, Population, and Nutrition Office. She also founded her own nutrition center nonprofit, which offers a holistic program involving behavior change modules, nutrition education, WASH (water, sanitation and hygiene), family planning, and supplementary feeding. Charlotte currently serves as Operation Smile's nutrition program manager and focuses on developing nutrition programs around the globe.



Charlotte Stepling

SPEAKERS



Emiliano Romano

Emiliano Romano, an Italian young entrepreneur, has over 12 years of experience when it comes to managing and leading an organization; his efficiency as a leader is by influencing young professionals to ladder up from rank to top.

Emil is an accountant by profession, which he obtained in his mother country in Switzerland. In 2018, he served as a member of the Board Of Director for JCI Manila, bringing to the table a lot of experience and learning on business projects, fundraising, partnerships and many more.

Emil always had the passion of helping people. Emil believes in providing a better future to less fortunate people. Currently, he's the executive director for Operation Smile Philippines.

He can fluent speak in English and Tagalog.

Abhishek is the executive director for Operation Smile India and regional director for Russia and Myanmar. He has been with Operation Smile for over 17 years in roles of progressive responsibility, initially starting as a student volunteer in India. Abhishek believes that health is an universal right and everyone should have access to quality health care. With two master's degrees from the London School of Economics and the Tata Institute of Social Sciences, Abhishek uses his knowledge of global health and management to bring sustainable change. He is very passionate about Operation Smile and works hard to ensure access to safe and timely surgery for children with clefts from the remotest of areas and is currently driving the five-year India strategy, which aims to “connect the last mile” through direct patient treatment and health systems strengthening.



Abhishek Sengupta

SPEAKERS



Marcela Forero

Marcela is an experienced speech therapist specialized in public health and projects management. With more than 20 years of experience as a director in different international nonprofit organizations, she has significant expertise in fundraising strategies, communications campaigns, volunteering and grant writing. Since August 2020, she is the executive director of Operation Smile Colombia.

Adriana is a Venezuelan-American living in Virginia Beach. Through her upbringing in Latin America and the Middle East, Adriana has developed a love for people and cultures. Her studies in economics and political science, and earning a master's in development studies at McGill University in Canada, gave her travel experience a greater meaning. Before joining Operation Smile's global family, Adriana worked for consulting firms in economic development and fundraising in Montreal, Canada, and Washington, D.C.



Adriana Farias

He has more than 35 years of experience in the field of philanthropy and fundraising leading campaigns for more than \$210 million . He has also been a speaker in Mexico, Latin America, USA and Europe, discussing issues related to philanthropy, social responsibility and fundraising.



Miguel Ángel Pichardo

CHECKLIST

Upgrade to the latest version of Zoom (v5.4.5 or earlier is not supported).

Update your profile photo on Zoom.

Have something to take notes on.

Plan Ahead. Being in a virtual world for the past year we all know that technology and the internet tend to be unpredictable. Give yourself 10-15 minutes to make sure your network connection is stable and that you have a quiet place to help you stay engaged for the length of the conference's daily activities. Put away things that might cause your focus to wander during the conference.

Engage with @osstudpro on Instagram. While enjoying your time at the virtual conference, make sure to tag us in any of the pictures you post so we can feature them on our story! Also, make sure to have your post notifications on so you can stay up to date on any ISLC updates!

ZOOM INFO

Link:

<https://operationsmile-org.zoom.us/j/99462268601?pwd=Y1ZzbitFQk9YOUUp4TXpmQ0VNY0prdz09>

Meeting ID: 994 6226 8601

Passcode: ISLC21

The same zoom link will be used for all sessions.



CONFERENCE CONDUCT

- Share your video.
 - Position your camera properly.
 - Wear appropriate clothing that is tasteful and modest. Avoid bathing suits, tank tops, low tops, etc.
- Mute your microphone.
 - Help keep background noise to a minimum by staying on mute unless you are speaking.
 - Use the raise hand-function. If you would like to ask a question, the host will inform you when you can unmute yourself.
 - Use the chat function to communicate with other participants or ask questions during sessions.
- Limit distractions.
 - Avoid using your phone, turn off the TV, mute computer/phone notifications and close other computer apps.
- Avoid multitasking.
 - You will get the most out of the conference by being present and engaged.
 - Refrain from texting or emailing during the conference or from other activities, especially that can be visible in your video.

CULTURAL SENSITIVITY

Sensitivity to and respect for different cultures and social values is an essential component of Operation Smile and its mission. This is an international conference, with participants from around the world. Each ISLC participant is expected to refrain from behavior that is inappropriate or offensive to any conference participant. Areas of particular concern include maintaining an appropriate style of dress and using only verbal communication that is positive and nonpolitical.

SOCIAL MEDIA

Families and friends are encouraged to follow our journey during the conference. Our Operation Smile Student Programs social media channels will provide regular updates and some of our sessions might be streamed live to Youtube.

Instagram/TikTok/Twitter @osstudpro

Snapchat @opsmilestudpro

Facebook group: **Operation Smile Student Programs**

For any questions about the conference, please email islc@operationsmile.org.

