



**ISLCC**  
*beyond the smile*

**Conference Manual**

## **Dear ISLC 2021 participant,**

Welcome to Operation Smile's annual **International Student Leadership Conference!** We are eagerly awaiting this year's virtual conference and can't wait to meet all of you. During our conference, **July 12-14**, you will be learning, making new friends and gaining invaluable leadership skills.

Each of you will be placed on a team led by a Team Leader (TL), which will consist of 8-15 students from around the globe. During the conference, you will get to know your teammates and compete in challenges during the team-building and optional sessions. We hope this gives you the opportunity to gain confidence and come together behind a common goal.

Apart from the skills you will learn and the fun you will have, you will also gain a greater understanding and passion for Operation Smile. The conference will teach you new techniques to improve your club, provide new fundraising and awareness ideas, and connect you with other clubs in your region.

As Operation Smile approaches its 40th anniversary, our conference theme is "Beyond the Smile." We all know that it can take as little as \$240 US to provide a cleft surgery - but our patients often require more than just one surgery. From speech pathology, nutrition support, dentistry and more, we need your help going "Beyond the Smile" and making such comprehensive care possible. This is your chance to initiate positive change and inspire others to do the same. We hope you will challenge yourself, absorb new information and come out of the conference ready to reach out in your communities to make a difference.

All our lives have been changed forever by attending this conference and by being involved with Operation Smile. We are going to do everything that we can to make this the best experience that it can be for you. We challenge you to open yourself up to learning new things, making new friends and getting the most out of this conference that you can. If you do that, then this conference is sure to change your life.

We want to thank you for your commitment to Operation Smile and Operation Smile Student Programs.

We cannot wait to see you in July!

**The Student Programs Team**



# SCHEDULE

## All presentations in Eastern Time

The conference Zoom link will be sent out to all registered conference participants closer to the conference dates.

\*Please note the schedule could still change slightly. We appreciate your flexibility.

## Monday, July 12

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|--------------------------|--|
| <b>12:00 - 1:00 p.m.</b> | <b>Conference Introduction with Dr. Bill and Kathy Magee</b> |
| <b>1:00 - 2:00 p.m.</b>  | <b>Keynote Speaker: Hoan Do</b>                              |
| <b>3:00 - 4:00 p.m.</b>  | <b>Operation Smile's 40th Anniversary</b>                    |
| <b>4:00 - 5:00 p.m.</b>  | <b>Team Building</b>   |
| <b>6:00 - 6:45 p.m.</b>  | <b>Optional Interactive Session</b>                          |
| <b>7:00 - 9:00 p.m.</b>  | <b>Celebration of Smiles Event</b>                           |

# SCHEDULE

## Tuesday, July 13

- 12:00 - 1:00 p.m.** Guest Speaker: Mónica Bachué
- 1:00 - 2:00 p.m.** Patient Journey Workshop
- 3:00 - 3:45 p.m.** Team Building
- 3:45 - 4:15 p.m.** Student Programs Alumni
- 5:00 - 6:00 p.m.** Regional Breakout
- 6:00 - 6:45 p.m.** Optional Interactive Session
- 7:00 - 9:00 p.m.** Talent Show

## Wednesday, July 14

- 12:00 - 1:00 p.m.** Guest Speaker: Miri Rodriguez
  - 1:00 - 2:00 p.m.** Team Building
  - 3:00 - 4:00 p.m.** Breakouts with Operation Smile Foundation Country Staff
  - 4:00 - 5:00 p.m.** 40th Anniversary Student Call to Action
  - 6:00 - 6:45 p.m.** Optional Interactive Session
  - 7:00 - 9:00 p.m.** Closing Ceremony
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## CONFERENCE CONDUCT

- Share your video
  - Position your camera properly
  - Wear appropriate clothing that is tasteful and modest. Avoid bathing suits, tank tops, low tops, etc.
- Mute your microphone
  - Help keep background noise to a minimum by staying on mute unless you are speaking.
  - Use the raise hand function, if you would like to ask a question and the host will inform you when you can unmute yourself
  - Use the chat function to communicate with other participants or ask questions during sessions.
- Limit distractions
  - Avoid using your phone, turn off the TV, mute computer/phone notifications and close other computer apps
- Avoid multitasking
  - You will get the most out of the conference by being present and engaged.
  - Refrain from texting or emailing during the conference or from other activities, especially that can be visible in your video

## CULTURAL SENSITIVITY

Sensitivity to and respect for different cultures and social values is an essential component of Operation Smile and its mission. This is an international conference, with participants from around the world. Each ISLC participant is expected to refrain from behavior that is inappropriate or offensive to any conference participant. Areas of particular concern include maintaining an appropriate style of dress and using only verbal communication that is positive and nonpolitical.

## SOCIAL MEDIA

Families and friends are encouraged to follow our journey during the conference. Our Operation Smile Student Programs social media channels will provide regular updates and some of our sessions might be streamed live to Youtube.

Instagram/TikTok/Twitter @osstudpro

Snapchat @opsmilestudpro

Facebook group: **Operation Smile Student Programs**

For any questions about the conference, please email [islc@operationsmile.org](mailto:islc@operationsmile.org).

